

Safety Guidelines and Operating Instructions

Updated September 2022

When placing a booking the client must have checked and understood all health and safety documentation from us and also from your venue for the hire to go ahead. Copies of our insurances, risk assessments, disclaimers and all other documentation are available to view on our safety page on our website.

It is the responsibility of the hirer to ensure that all possible steps are taken to avoid injury or damage to the inflatables, soft play, games and equipment.

On delivery the equipment will be set up in one agreed location, the equipment will not be moved once it has been unloaded and erected. Under no circumstances should the hirer attempt to move, relocate or reposition the equipment as this could then make the equipment unsafe and cause injury and/or death.

It is the hirer's responsibility to ensure that suitable security and crowd control, manning and line attendant/s measures are in place prior to the start and during the event. We strongly advise you arrange fencing around the equipment when in public places.

All equipment must be supervised at all times by at least one responsible and competent adult over the age of 18 years old. Certain or larger pieces of equipment at larger events will require additional supervision with at least one member at each entrance and exit. If the clients wish not to do this or accept the risk themselves then we can provide event staff on request at an additional charge, subject to availability.

If hiring our staff please note, they are there to operate and supervise the equipment safely and are not there to mind, watch or be responsible for children or the users valuables or venues property. Manning staffs are not responsible to operate queues/lines unless you are hiring additional attendants to do so.

We reserve the right to remove or stop operating any equipment where it is felt the conduct of guests endangers the safety of other guests, or our equipment is being misused or by users or for any other reason we may see fit.

Do not put anything on our equipment or inflatables. This includes but is not limited to;

NO face-paint (stains), sharp objects, animals, toys, confetti, party poppers, colour streamers, bubbles, glitter, gum, food, drinks, or water.

Keep the inflatable dry and clean at all times.

NO water, hoses, water bombs, pools, water guns ect.

Do not attach or stick any tape, posters, pictures, banners, labels or balloon arches to our equipment and/or artwork.

All shoes, badges, jewellery, belts, glasses, lenses, loose objects and sharp objects must be removed before use.

Users must not be under the influence of any drugs or alcohol.

No smoking on or near the inflatables, soft play, game or other equipment.

Ensure the users age and/or height limit is not exceeded at any time.

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Users should be coordinated in height and/or age groups.

Users should be no taller than the walls of the inflatable.

Users should not attempt somersaults.

Ensure the inflatables, soft play, games and equipment are not overcrowded.

No climbing, hanging or sitting on the walls or sides.

No playing around on the steps, entrances or exits.

Keep entrance and exit clear at all times.

The anchorage points are to be checked throughout, to remain in position and intact.

The blower is to be checked regularly to ensure it remains in place and to guard against any accidents or loss of pressure. The operator should look to check that no rubbish blows to the fan. Ensure the vent on the blower is kept clear at all times, otherwise the inflatables may go down.

No member of the public should have access to the blower or electric sockets.

In the use of petrol blowers, the fuel must be stored in an appropriate container, safely away, during re-fuelling the unit shall be safely deflated and the public away.

Weather

Inflatables must not be operated outside if wind speeds exceed 24 mph.

The inflatable should be unplugged until the wind speed reduces.

We always advise you to have and use an anemometer first.

In the event of light rain fall the hirer must ensure the item/s are kept inflated and the extension lead covered with a plastic bag. Never cover the blower vents.

In the event of heavy rainfall, the hirer should switch the item/s off by the mains, cover the extension lead with a plastic bag, wait for the rain to pass and switch back on immediately afterwards to allow the item/s to dry. Use towels where necessary.

Please see our full terms and conditions.